



“HAND CLEANING”

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SECURE
CLEAN

WASH YOUR HANDS
FOR AT LEAST 40-60 SECONDS



1 Moisten your hands
with soap



2 Rub your
palms



3 Rub the back
of your hands



4 Rub your fingers
together



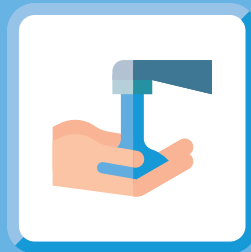
5 Rub your
thumbs



6 Rub your nails
against the palm
of your hand



7 Rub your
wrists



8 Rinse
well

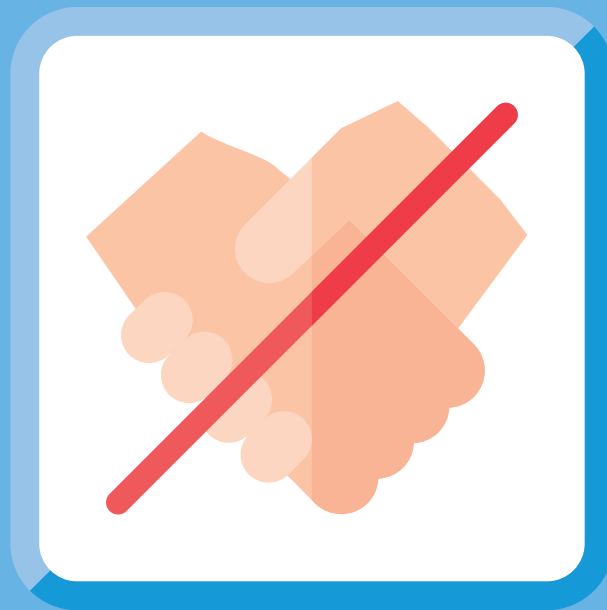


9 Dry your
hands



“ WHAT TO DO IF I MEET SOMEONE ”

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“ NO HANDSHAKE, KEEP A
SAFE DISTANCE, DO NOT
TOUCH EYES, NOSE, MOUTH
WITH UNWASHED HANDS ”

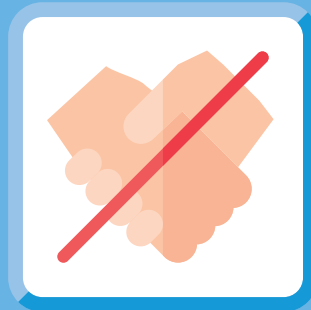


“PROTECT YOURSELF AND THE OTHERS”

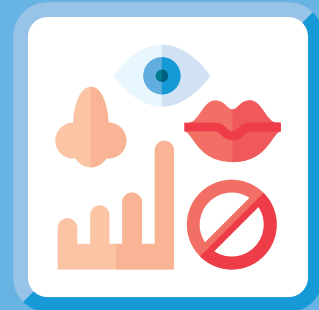
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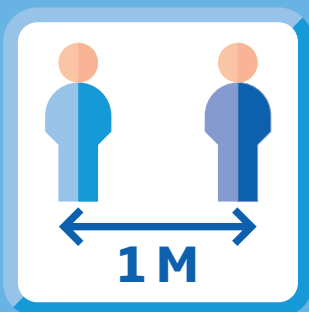
1 Wash your hands with soap and water or sanitizer



2 We will hug each other and shake hands again, but for now let's just say hi and keep a safe distance



3 Do not touch eyes, nose, mouth with unwashed hands



4 Always keep a safe distance of 1 m



5 When coughing or sneezing cover your mouth and nose, use a tissue or do it in your elbow



6 Please use protective equipment



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“OUR COMMITMENT TO YOUR AND OUR HEALTH”



WELCOME TO OUR HOTEL. WE HOPE YOU ENJOY YOUR TIME WITH US!

“EVERY DAY WE COMMIT TO:

- 1 [compliance] keep a proper preventive behaviour to ensure compliance with hygiene and safety protocols
- 2 [room] sanitize the room at each departure to ensure the next guest a hygienic and safe environment
- 3 [common areas] clean and sanitize common areas several times a day
- 4 [distance] ensure and enforce safety distance
- 5 [surfaces] sanitize several times a day all surfaces of high contact (such as the reception desk, the lifts and the button panels, the handles, the switches, the handrails, the bathrooms of the common areas and the room keys)
- 6 [dispensers] offer hand sanitizer dispensers in all common areas
- 7 [environments] constantly aerate all environments
- 8 [gloves and masks] adopt protective disposals compliant with the safety protocols
- 9 [restaurant] keep the right distance between tables in the dining room at the restaurant
- 10 Be as much welcoming as ever





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“ SAFETY OF SURFACES SUBJECTED TO FREQUENT CONTACT ”

FREQUENTLY CLEAN AND SANITIZE:



1 Door handles



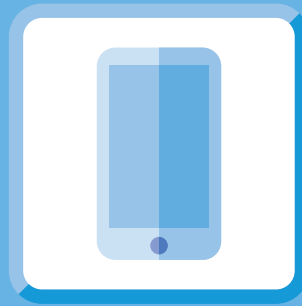
2 Taps and fittings, sanitary fixtures



3 Shelves and tables



4 Waste baskets



5 Mobile phones and telephones



6 Card readers

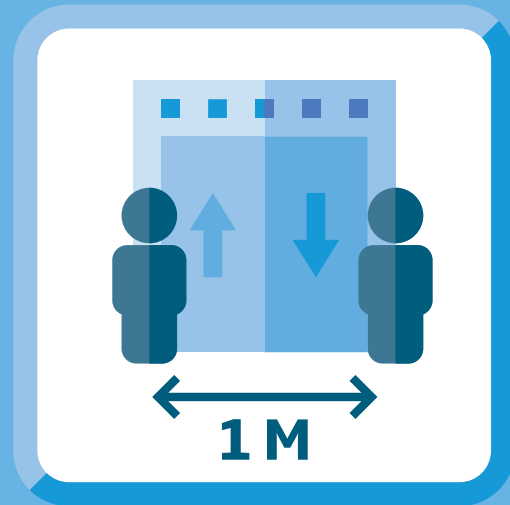


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“TWO SIMPLE ACTIONS BEFORE ENTERING THE LIFT”



1 Sanitize hands here

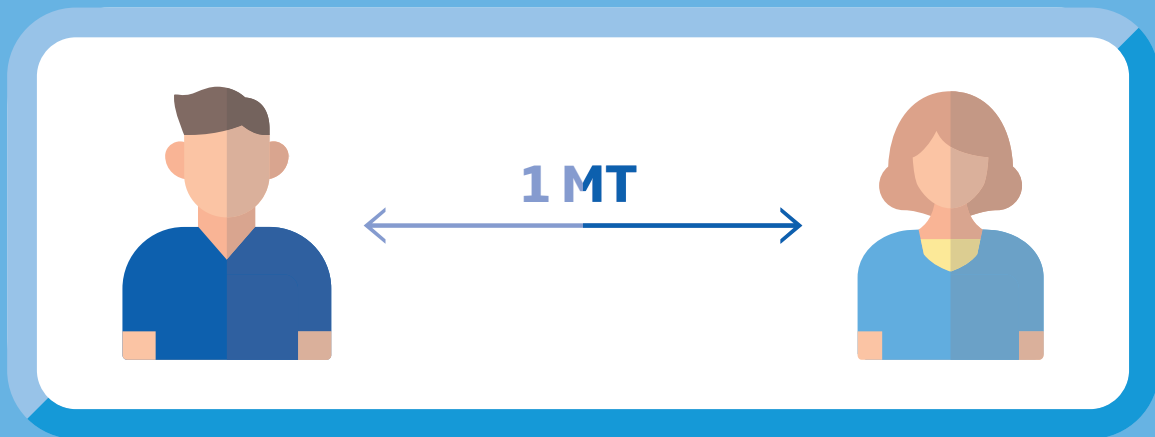


2 Get in the lift alone, with people you share the apartment with or keeping the safety distance



**“ PLEASE
KEEP A SAFE
DISTANCE ”**

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**YOUR SAFETY IS
OUR PRIORITY**

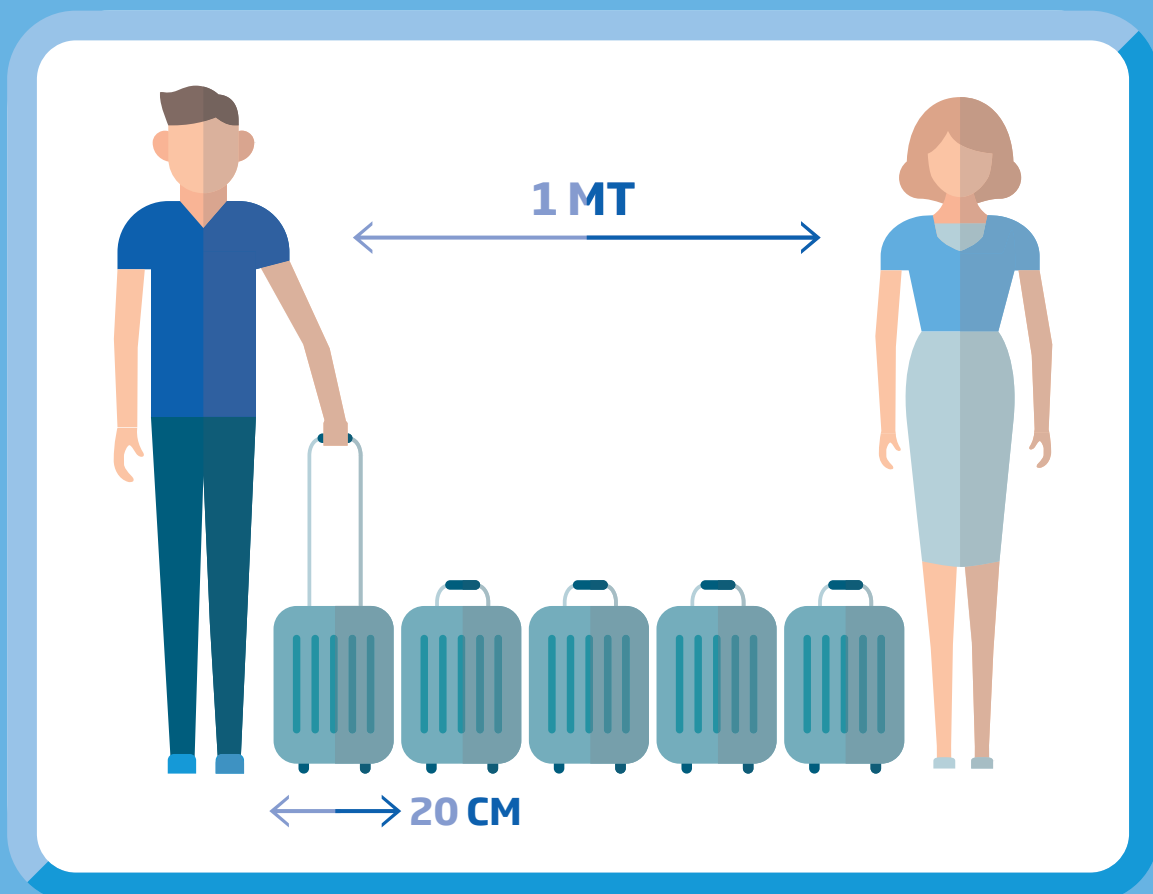




“SOCIAL DISTANCING”

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1 METER = 5 BAGGAGES

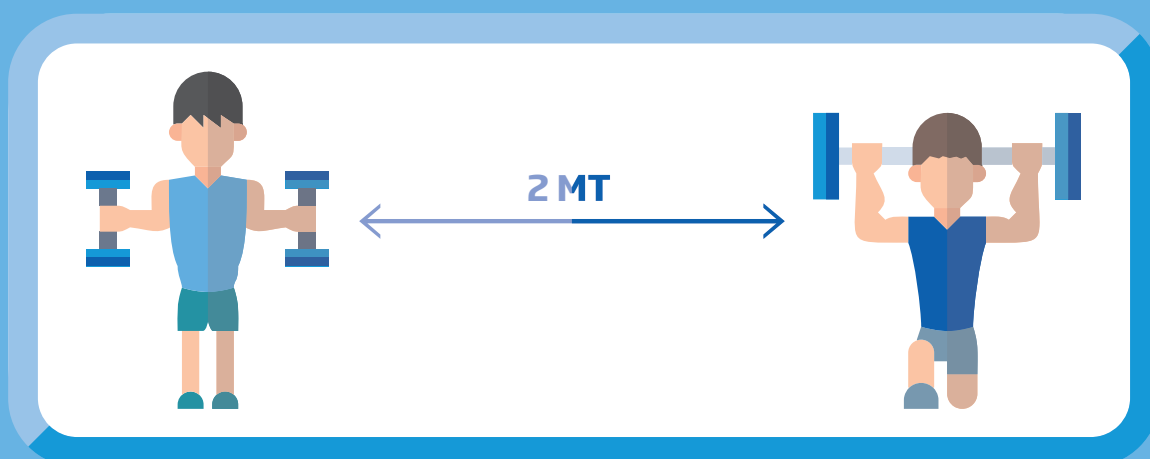




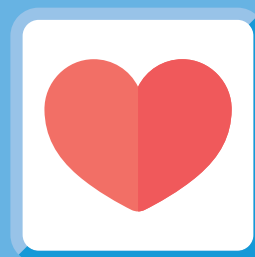
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“ PLEASE KEEP A SAFE DISTANCE ”

WHEN USING GYM
EQUIPMENT OR DURING
PHYSICAL ACTIVITY



YOUR SAFETY IS
OUR PRIORITY





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**“ THIS
APARTMENT
HAS BEEN
SANITIZED TO
GUARANTEE
YOUR HEALTH ”**

YOUR SAFETY IS
OUR PRIORITY





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**“ THIS
APARTMENT
HAS BEEN
SANITIZED ”**

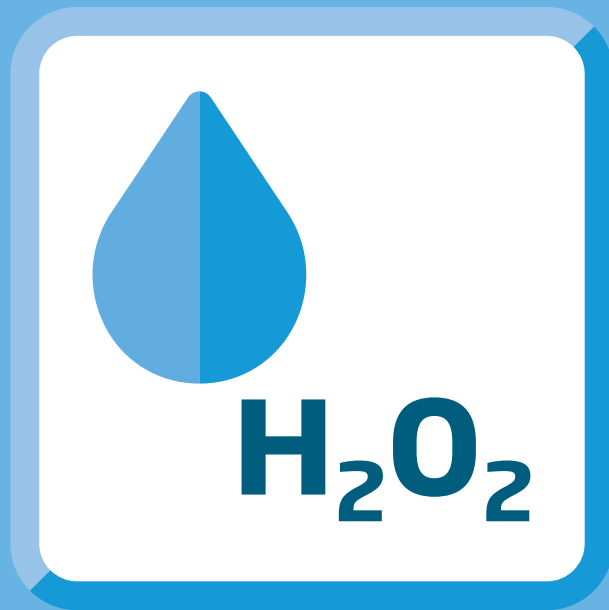


**WITH OZONE TREATMENT
TO GUARANTEE YOUR HEALTH**



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**“ THIS
APARTMENT
HAS BEEN
SANITIZED ”**



**WITH A BASE OF
HYDROGEN PEROXIDE
TREATMENT TO
GUARANTEE YOUR HEALTH**

**“ THIS
APARTMENT HAS
BEEN SANITIZED
TO GUARANTEE
YOUR HEALTH ”**

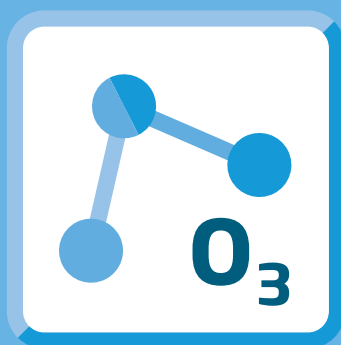


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**“ THIS
APARTMENT HAS
BEEN SANITIZED ”**



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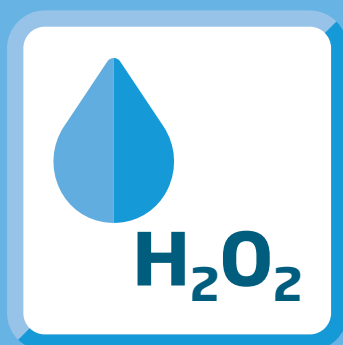


**WITH OZONE TREATMENT
TO GUARANTEE YOUR HEALTH**

**“ THIS
APARTMENT HAS
BEEN SANITIZED ”**



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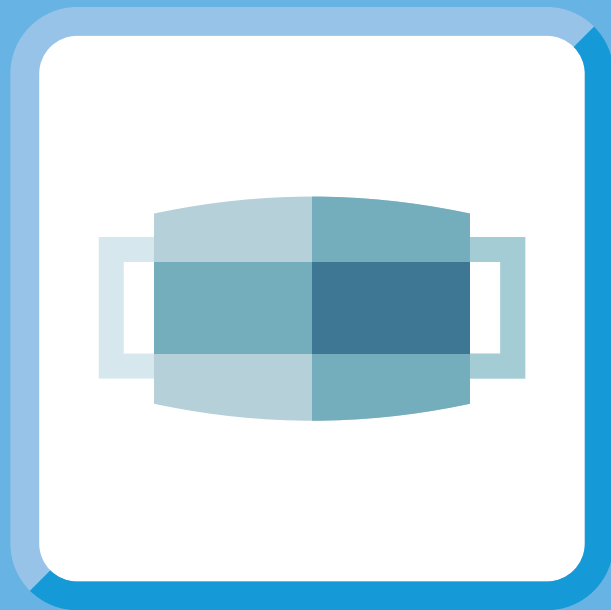


**WITH A BASE OF HYDROGEN
PEROXIDE TREATMENT TO
GUARANTEE YOUR HEALTH**



**“ PLEASE
WEAR THE
MASK ”**

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**PLEASE ALWAYS WEAR THE MASK
FOR EVERYONE'S SAFETY
IN ALL THE COMMON AREAS
OR WHEN MOVING INSIDE THE
ENTIRE ENVIRONMENT**



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**“ THANKS
FOR APPLYING
THE SOCIAL
DISTANCING ”**



**YOUR SAFETY IS
OUR PRIORITY**





“ PLEASE
WAIT HERE ”

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CLEAN



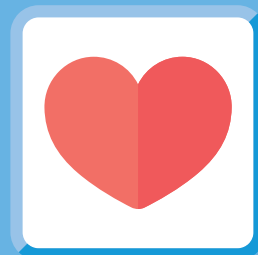


**“ LEAVE ALL
PACKAGES
AND DELIVERIES
HERE ”**

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CLEAN



**YOUR SAFETY IS
OUR PRIORITY**

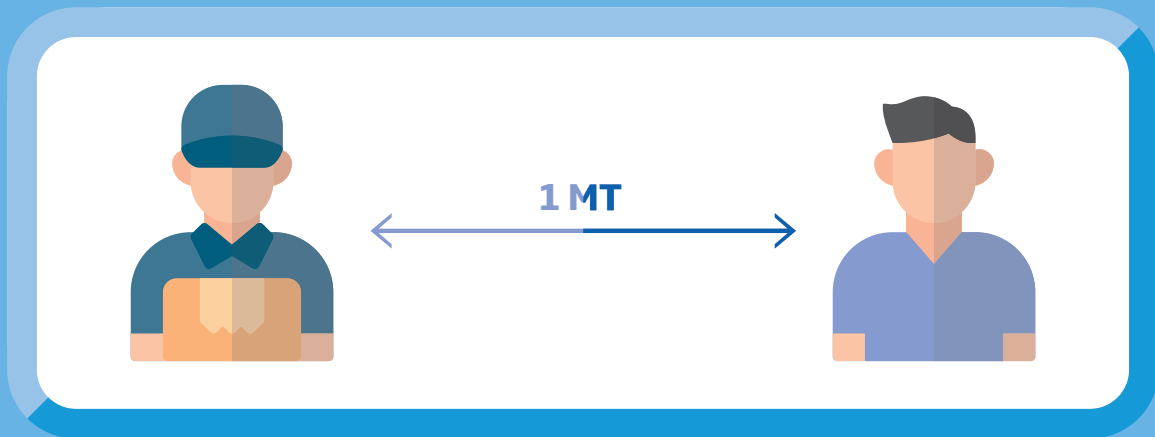




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“ PLEASE
KEEP A SAFE
DISTANCE ”

DURING LOADING AND
UNLOADING OPERATIONS



THANKS FOR APPLYING
THE SOCIAL DISTANCING