



TRENTINO  
SECURE  
CLEAN

# “HAND CLEANING”

WASH YOUR HANDS  
FOR AT LEAST 40-60 SECONDS



**1** Moisten your hands  
with soap



**2** Rub your  
palms



**3** Rub the back  
of your hands



**4** Rub your fingers  
together



**5** Rub your  
thumbs



**6** Rub your nails  
against the palm  
of your hand



**7** Rub your  
wrists



**8** Rinse  
well

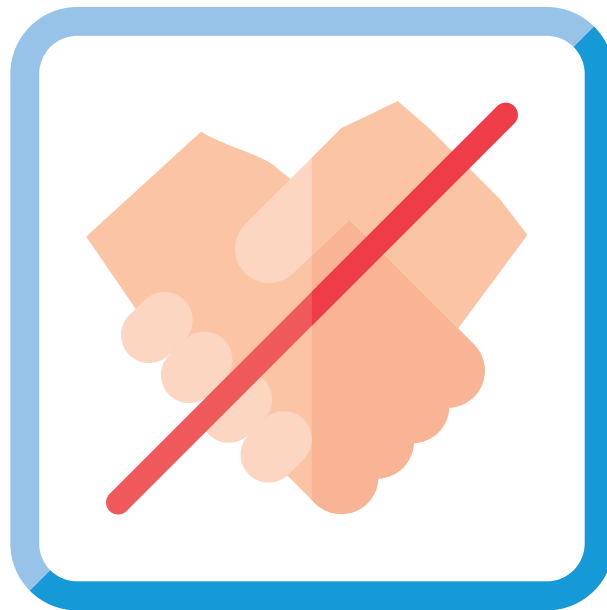


**9** Dry your  
hands



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# “ WHAT TO DO IF I MEET SOMEONE ”



“ NO HANDSHAKE, KEEP A  
SAFE DISTANCE, DO NOT  
TOUCH EYES, NOSE, MOUTH  
WITH UNWASHED HANDS ”

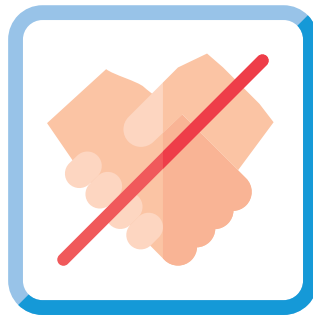


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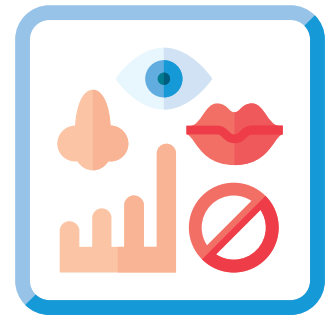
# “PROTECT YOURSELF AND THE OTHERS”



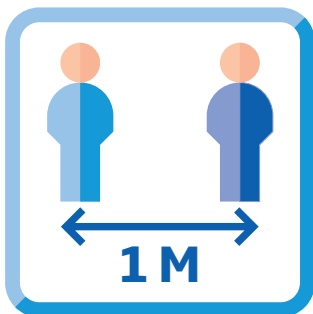
**1** Wash your hands with soap and water or sanitizer



**2** We will hug each other and shake hands again, but for now let's just say hi and keep a safe distance



**3** Do not touch eyes, nose, mouth with unwashed hands



**4** Always keep a safe distance of 1 m



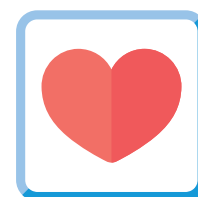
**5** When coughing or sneezing cover your mouth and nose, use a tissue or do it in your elbow



**6** Please use protective equipment



# “OUR COMMITMENT TO YOUR AND OUR HEALTH”



WELCOME TO OUR HOTEL. WE HOPE YOU ENJOY YOUR TIME WITH US!

## “EVERY DAY WE COMMIT TO:

- 1** [compliance] keep a proper preventive behaviour to ensure compliance with hygiene and safety protocols
- 2** [room] sanitize the room at each departure to ensure the next guest a hygienic and safe environment
- 3** [common areas] clean and sanitize common areas several times a day
- 4** [distance] ensure and enforce safety distance
- 5** [surfaces] sanitize several times a day all surfaces of high contact (such as the reception desk, the lifts and the button panels, the handles, the switches, the handrails, the bathrooms of the common areas and the room keys)
- 6** [dispensers] offer hand sanitizer dispensers in all common areas
- 7** [environments] constantly aerate all environments
- 8** [gloves and masks] adopt protective disposals compliant with the safety protocols
- 9** [restaurant] keep the right distance between tables in the dining room at the restaurant
- 10** Be as much welcoming as ever





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# “ SAFETY OF SURFACES SUBJECTED TO FREQUENT CONTACT ”

FREQUENTLY CLEAN AND SANITIZE:



1 Door handles



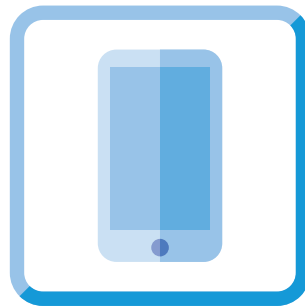
2 Taps and fittings, sanitary fixtures



3 Shelves and tables



4 Waste baskets



5 Mobile phones and telephones



6 Card readers

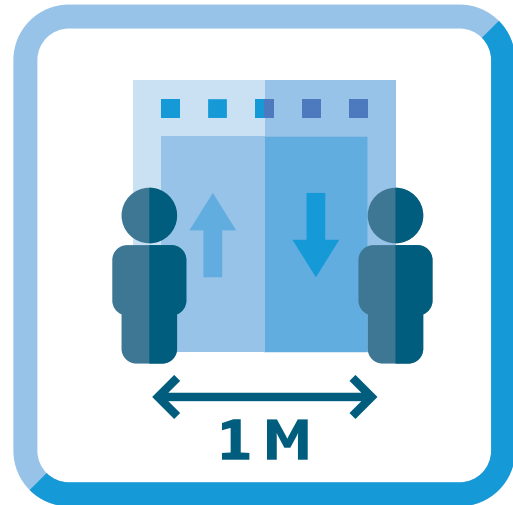


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# “TWO SIMPLE ACTIONS BEFORE ENTERING THE LIFT”



1 Sanitize hands here

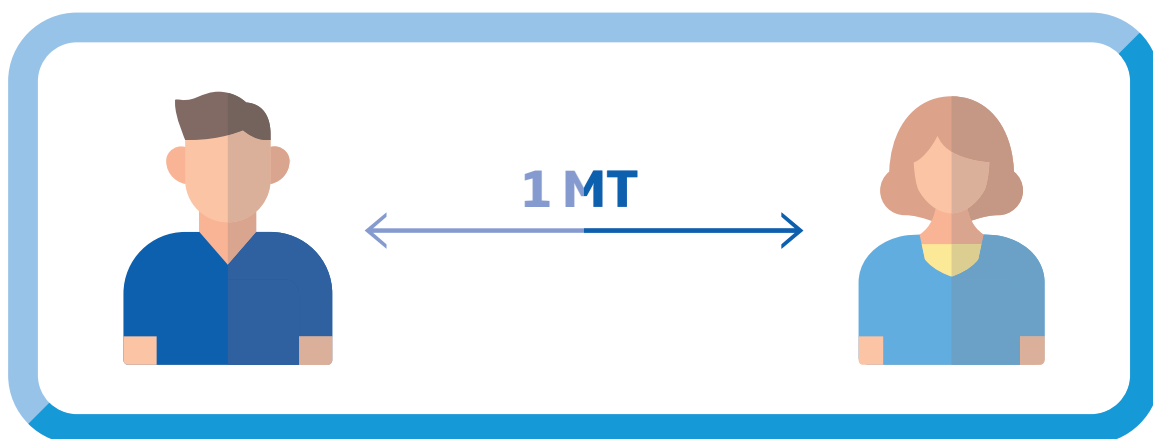


2 Get in the lift alone, with people you share the apartment with or keeping the safety distance

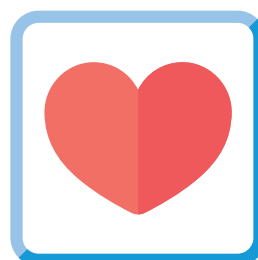


**“ PLEASE  
KEEP A SAFE  
DISTANCE ”**

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**YOUR SAFETY IS  
OUR PRIORITY**

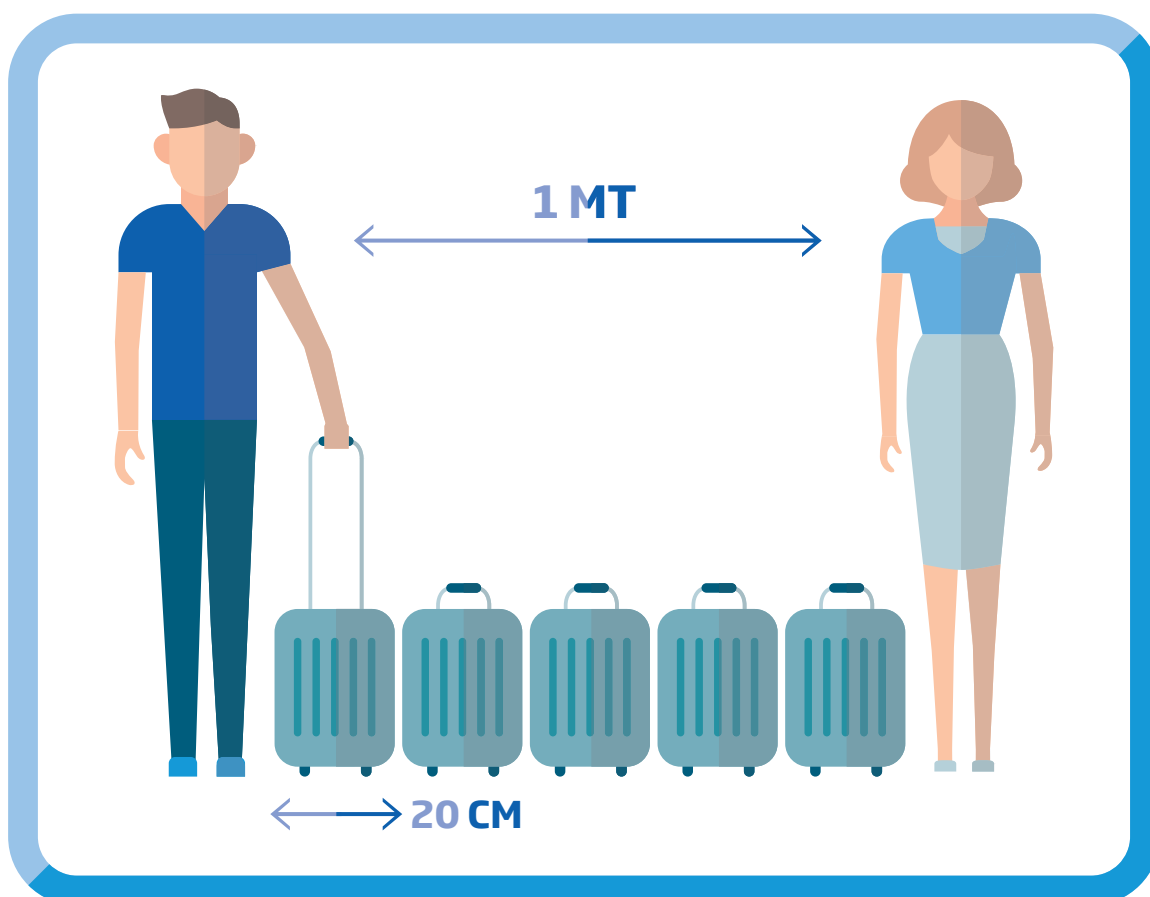




# “SOCIAL DISTANCING”

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1 METER = 5 BAGGAGES



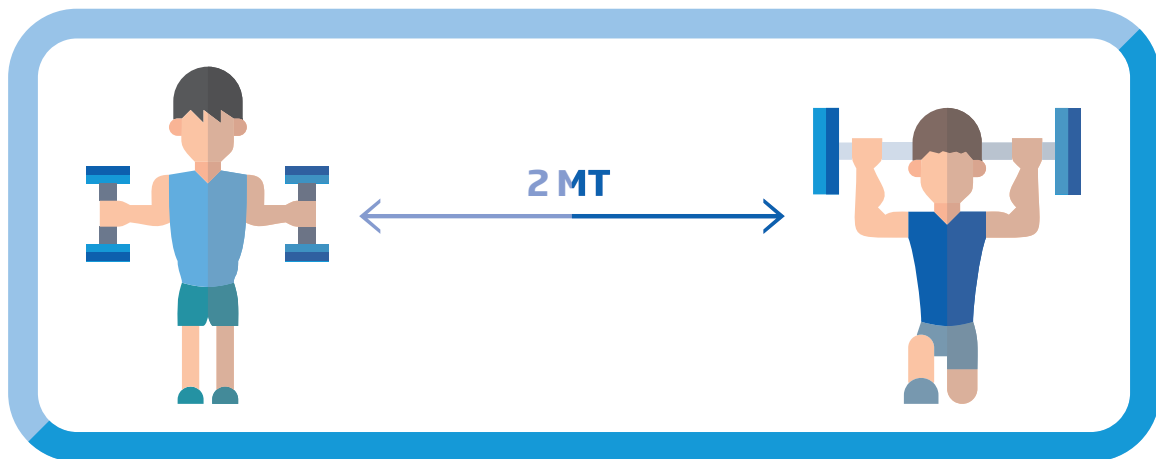




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# “ PLEASE KEEP A SAFE DISTANCE ”

WHEN USING GYM  
EQUIPMENT OR DURING  
PHYSICAL ACTIVITY



YOUR SAFETY IS  
OUR PRIORITY





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**“ THIS  
APARTMENT  
HAS BEEN  
SANITIZED TO  
GUARANTEE  
YOUR HEALTH ”**

YOUR SAFETY IS  
OUR PRIORITY

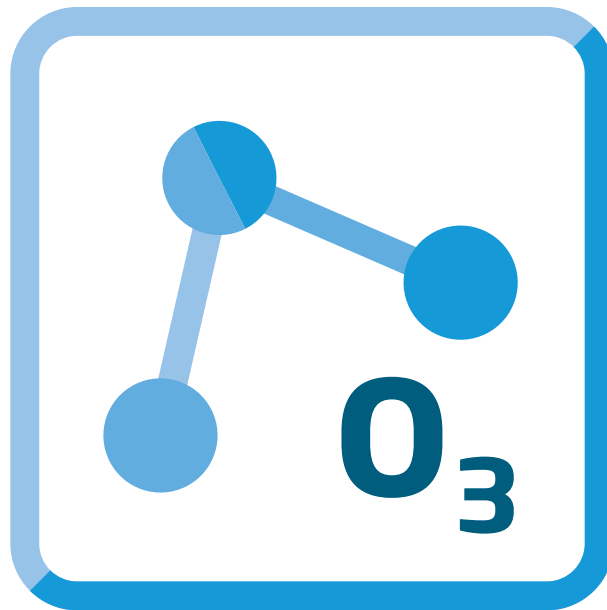




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**“ THIS  
APARTMENT  
HAS BEEN  
SANITIZED ”**



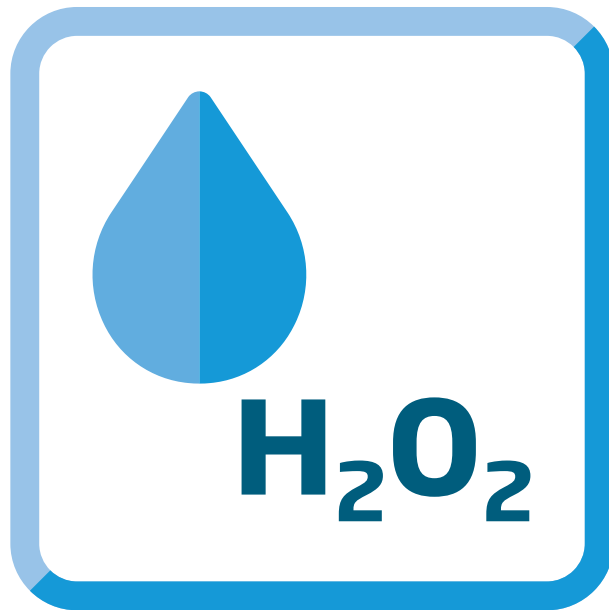
**WITH OZONE TREATMENT  
TO GUARANTEE YOUR HEALTH**



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**“ THIS  
APARTMENT  
HAS BEEN  
SANITIZED ”**



**WITH A BASE OF  
HYDROGEN PEROXIDE  
TREATMENT TO  
GUARANTEE YOUR HEALTH**

**“ THIS  
APARTMENT HAS  
BEEN SANITIZED  
TO GUARANTEE  
YOUR HEALTH ”**



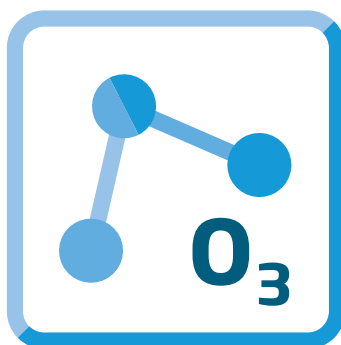
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**“ THIS  
APARTMENT HAS  
BEEN SANITIZED ”**



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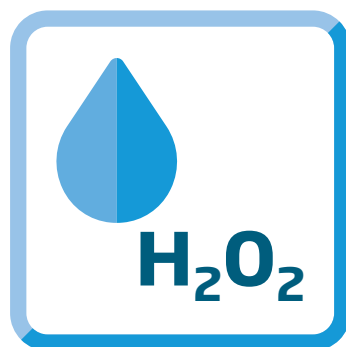


**WITH OZONE TREATMENT  
TO GUARANTEE YOUR HEALTH**

**“ THIS  
APARTMENT HAS  
BEEN SANITIZED ”**



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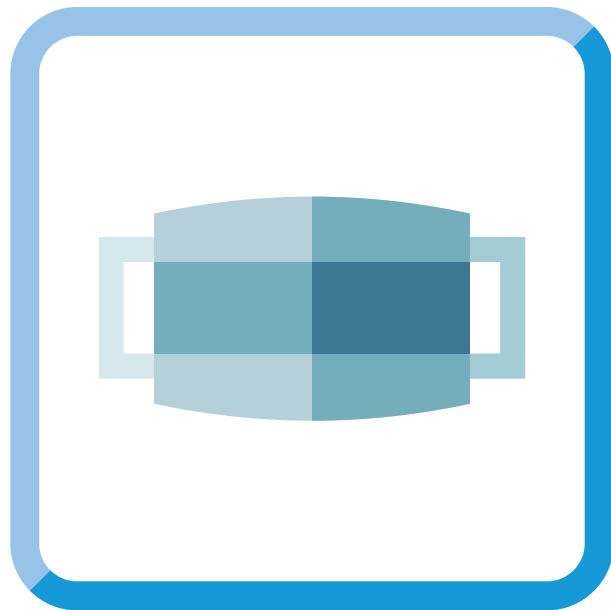
**WITH A BASE OF HYDROGEN  
PEROXIDE TREATMENT TO  
GUARANTEE YOUR HEALTH**



**“ PLEASE  
WEAR THE  
MASK ”**

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**PLEASE ALWAYS WEAR THE MASK  
FOR EVERYONE'S SAFETY  
IN ALL THE COMMON AREAS  
OR WHEN MOVING INSIDE THE  
ENTIRE ENVIRONMENT**



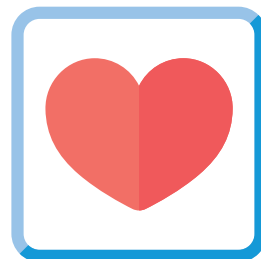


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“ THANKS  
FOR APPLYING  
THE SOCIAL  
DISTANCING ”



YOUR SAFETY IS  
OUR PRIORITY





“ PLEASE  
WAIT HERE ”

TRENTINO  
SECURE  
CLEAN



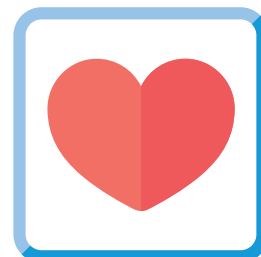


**“ LEAVE ALL  
PACKAGES  
AND DELIVERIES  
HERE ”**

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**YOUR SAFETY IS  
OUR PRIORITY**

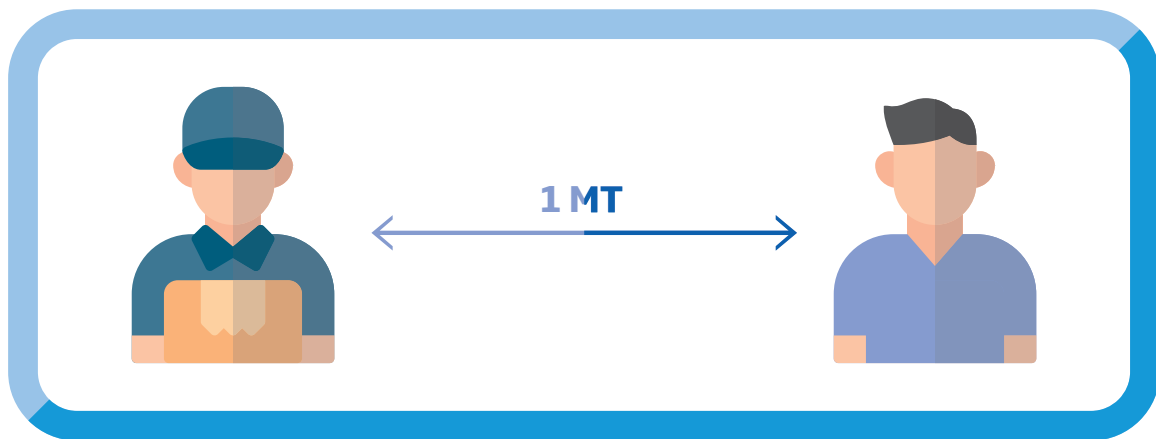




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“ PLEASE  
KEEP A SAFE  
DISTANCE ”

DURING LOADING AND  
UNLOADING OPERATIONS



THANKS FOR APPLYING  
THE SOCIAL DISTANCING